

# TECHNICAL SUPPORT

**Contractor support is crucial!** One more way Navien leads the tankless water-heating industry is through our technical support staff. Even with the best equipment, sometimes things may not go as planned. That is why Navien has staffed two world-class support centers with live technicians to make sure you get the help you need, when you need it.

*"I appreciate having such a great resource available through Navien tech services. I always get the help I need. Having such stellar tech support is one of the reasons I choose Navien."*

*Mike Davis  
President, SOS Plumbing  
Talent, OR*

	Pacific	Mountain	Central	Eastern
<b>Monday - Friday</b>	<b>5 am - 6 pm</b>	<b>6 am - 7 pm</b>	<b>7 am - 8 pm</b>	<b>8 am - 9 pm</b>
<b>Saturday - Sunday &amp; Holidays*</b>	<b>5 am - 5 pm</b>	<b>6 am - 6 pm</b>	<b>7 am - 7 pm</b>	<b>8 am - 8 pm</b>

\*Closed Christmas Day and New Years Day

West Coast Tech Support



East Coast Tech Support



**Call 800-519-8794**  
**then select option 2**



Always a step ahead